

It's easy to find a doctor online

Blue Shield believes that finding a doctor shouldn't give you a headache. That's why [blueshieldca.com](https://www.blueshieldca.com) features our most up-to-date listings of primary care physicians, specialists and hospitals.



Are you registered?

Not yet

1. How you start depends on the type of plan:
 - For Trio ACO HMO plan: Go to [blueshieldca.com/networktriohmo](https://www.blueshieldca.com/networktriohmo).
2. Select the type of provider you need.
3. Enter your city and state or ZIP code, then click *Continue*.

Yes

Just log in – your current plan's network will be shown to you automatically.

Choosing an HMO primary care physician

All HMO members must have a primary care physician (PCP). When you enroll in the plan you may be able to choose one; otherwise, Blue Shield will assign one to you.

To search for a PCP by name, click on *Doctors*. To search by specialty, click on *Primary Care Physician*. Enter your city and state or ZIP code, and follow the instructions.

You may need your selected PCP's provider number and medical group/Independent Practice Association (IPA) number when you enroll in the HMO plan for the first time. To find these numbers click on the doctor's address. The Medical Group/IPA ID number can be found by clicking on the physician's medical group/IPA name.

We're here to help

If you need assistance, call Shield Concierge at **(855) 747-5800** from 7 a.m. to 7 p.m., Monday through Friday.